



“Be the change
you wish to see in the world.”

~ Mahatma Gandhi ~

volunteer opportunities catalog

Haven for Hope of Bexar County
1 Haven for Hope Way
Bldg #1 - Volunteer Center/Tours Bldg.
San Antonio, TX 78207
volunteer@havenforhope.org
Volunteer Main Line: (210) 220-2549
Individual Volunteers: (210) 220-2132
Volunteer Groups: (210) 220-2186
www.havenforhope.org

VOLUNTEER CENTER PUBLIC HOURS
Mon to Fri, 9 a.m. to 4 p.m.
Sat & Sun, Closed

Haven for Hope[™]

ways to support haven for hope

TAKE A TOUR

Tour our campus and learn more about us! Visit our website for a listing of tour days/times (click on TOURS at the bottom of the webpage). Call (210) 220-2549 or email tours@havenforhope.org for more information.

VOLUNTEER

We want to connect you to an engaging volunteer experience. Visit our website for an application and a listing of volunteer opportunities (click on GIVE then VOLUNTEER). Call (210) 220-2549 or email volunteer@havenforhope.org for more information.

DONATE

We are committed to being good stewards of the resources entrusted to us. Make a donation by visiting our website (click on GIVE then DONATE), calling (210) 220-2160 or email donate@havenforhope.org.

COLLABORATE

Organize a donation drive with your company, school, civic group, church, etc. Visit our website for a listing of our most critical needs (click on GIVE then DONATE). Call (210) 220-2549 or email volunteer@havenforhope.org for more information.

CONTRIBUTE

We are always grateful for contributions of new or gently-used items. Visit our website for Donation Station hours (click on GIVE then DONATE) to drop off or call (210) 220-2413 to schedule a pick-up.

ADVOCATE

Follow us on social media and share your experiences with Haven for Hope!

volunteer opportunities for individuals on campus

AT-THE-READY (ATR) VOLUNTEER

An opportunity for those interested in volunteering as time permits for special events & projects, usually on evenings, weekends. ATR volunteers will be placed on an email distribution list & notified regularly of upcoming opportunities.

ADMINISTRATIVE SUPPORT VOLUNTEER

Help with front desk traffic, filing, data entry, and/or word processing. MS Word and Excel preferred. Two-, three-, or four-hour shifts are available between 8 a.m. and 5 p.m., Monday to Friday. Currently, the following departments/partner agencies are in need support: Intake, Residential Services, Spiritual Services, Transformational Campus Services, and Volunteer Services.

GROUP EXERCISE VOLUNTEER

Share the gift of wellness as you work out alongside our members and encourage them toward their fitness goals. Are you a certified fitness instructor? Hold a class in Kickboxing, Dance, Zumba, Step, Yoga, Mat Pilates, etc.? RS-AM

5K TRAINING VOLUNTEER

Are you a runner? Assist in implementing a 5K training program by walking, jogging or running with participants. Meetings are Tuesday, Thursday, or Saturday mornings from 7:30 to 8:30 a.m. S2F-ER

LEAD RUNNER VOLUNTEER

Do you enjoy setting the pace? Our lead runner does just that! Become familiar with the Street2Feet program, process new participants, and keep track of laps that have been logged. Meetings are Saturdays from 7:30 to 8:30 a.m. S2F-ER

RACE DAY PACER VOLUNTEER

Join our participants in reaching their goal of crossing the finish line at local 5k runs! We all need that extra push at some point in our lives to get over that hill, especially in races! Race Day Pacers pair up with participants during events and encourage them to the very end!! We welcome walkers, joggers and runners. Your voice is needed for motivation to run through the tape! These events are usually held on Saturdays. S2F-ER

SPIRITUAL SERVICES - FAITH HOMING TEAM VOLUNTEER

Faith Homing teams (typically four to eight members each) from local churches, synagogues, etc., engage individuals residing at Haven for Hope in relationships that eventually provide faith homes, connections, and new circles of friends--a community of support, which is vital to those in the process of rebuilding their lives. SS-KW

SPIRITUAL SERVICES - OPEN DOORS VOLUNTEER

This meet-and-greet over coffee provides an ideal opportunity to get to know Haven for Hope residents and possibly invite them to join you for services and activities at your faith community. Open Doors is the ideal Sunday morning pick-up point. Every Sunday, 8:30-10:00 a.m. in the Chapel of Hope, Main Campus. SS-KW

SPIRITUAL SERVICES - COFFEE WITH FRIENDS VOLUNTEER

Few things bring people together better than sharing coffee, snacks and conversation. Give hope, gain understanding, grow in love, and make some remarkable new friends. Every Monday, 6:30-7:30 p.m. in the Men's and Women's Courtyards, Main Campus. SS-KW



SPIRITUAL SERVICES - SOUL FRIEND VOLUNTEER

Soul Friends offer presence and possibly prayer at Intake, in the Chapels, in the lobby of the Transformational Center, and other public spaces. Time spent together might be 3 minutes or 30, and there might be no future contact. The hoped for outcomes are experienced hospitality and presence. SS-JH

SPIRITUAL SERVICES - ADMINISTRATIVE ASSISTANT VOLUNTEER

An opportunity with Spiritual Services that's rich in relationship and rewarding in contribution. Part and Full-time opportunities are available. Previous work within or understanding of an organization of faith (such as a Church) and knowledge of Microsoft Office are preferred. SS-AH

SPIRITUAL SERVICES - RETREAT/WORKSHOP LEADERSHIP TEAM VOLUNTEER

A variety of retreats are offered on Saturday afternoons from 1 to 4p.m. Currently, there are retreats on Meditation & Art, Meditation & Writing, Faith & Friendship, Music & Prayer, Grief & Loss and various themes of Scripture and Spiritual wellness. If you are interested in volunteering on Saturday afternoon and have creative ideas for sharing with others, please consider. SS-JH

SPIRITUAL SERVICES - CHAPEL ACTIVITIES VOLUNTEER

Workshop services, spiritual growth classes, workshops and mini-retreats all provide opportunities to build relationships while helping to meet the spiritual needs of Haven for Hope residents. Weekday classes and Saturday workshops/retreats (20+ time slots per week); by arrangement. Evening community worship services and spiritual activities; 7-8 p.m.; by arrangement. SS-KW

ID RECOVERY VOLUNTEER

Volunteers needed to help recover important ID's (driver's licenses, SSN cards and birth certificates, etc.) for our members. No prior experience necessary, just a willingness to commit for at least a year to volunteering on Tuesday mornings, 8:30 to 11:30 a.m. Full training is provided. VS-DJ

DOCENT PROGRAM VOLUNTEER

Train to be a Docent and conduct tours of the Haven for Hope campus. Requires a commitment to go through the full training program. The days and times of tours vary and are open to your availability. VS-DJ

HAIR STYLISTS AND BARBERS

Professionally-licensed hair stylists and barbers (or students under the supervision of a licensed cosmetologist) provide an essential service to our members on campus. Shifts vary. RS-AM



KENNEL VOLUNTEER

Assistance needed at the Kennel assistants to provide professional animal care service, clean cages, replenish food/water supplies and exercise animals. LS-CK

EMISSARY PROGRAM VOLUNTEER

An opportunity for anyone interested in connecting our community to campus. The Emissary Volunteer will escort guests from the Volunteer Center to appointments or meetings on campus. Shifts vary, Monday thru Friday, 8 a.m. to 5 p.m. and some Saturday mornings. VS-DJ

WORKFORCE READINESS VOLUNTEER INSTRUCTOR

Assist individuals with the preparation of finding employment by teaching proven techniques and sharing your own unique style or methods. ER-GT



RECEPTIONIST VOLUNTEER

The switchboard at our Transformational Center is a hub of activity for our campus. We are in need of support for the following shifts: Monday thru Friday, 7:45 a.m. to 12 p.m., 12:30 p.m. to 5 p.m., 5:30 p.m. to 8:45 p.m.; Saturday 9 a.m. to 12 p.m. PS-MN

OPTOMETRY VOLUNTEER

Our Partner Agency, I Care Vision Center, is in need of optometrists, ophthalmologists, opticians, and technicians to volunteer a half day each month. IC-LB

DENTAL VOLUNTEER

Our Partner Agency, San Antonio Christian Dental Clinic, is in need of dental volunteers including Dentists, and Dental Hygienists. Shifts vary. SACDC-GC

DENTAL ADMINISTRATIVE ASSISTANT VOLUNTEER

Our Partner Agency, San Antonio Christian Dental Clinic, is in need of help with patient intake/discharge from volunteers who are comfortable scheduling, answering phones, and computers. SACDC-GC

WRITING & RESEARCH VOLUNTEER

Professionals with grant writing, business writing, social media, policy or public relations experience needed. Various shifts available.



2-4 p.m.; 4-6 p.m.; 6-8 p.m.; 8-10 p.m.; 10 p.m. - 12 a.m. Onsite training will be provided by staff to include training in HMIS. No prior experience necessary.

SOUL FRIEND VOLUNTEER @ THE COURTYARD

Soul Friends offer presence and possibly prayer at Intake, in the Chapels, and in the Transformational Center lobby. Time spent together might be three minutes or 30 minutes and there might well be no future contact. Soutl Friend will introduce new guests to the Courtyard. The hopeful outcomes are experienced hospitality and presence. SS-JH

SPIRITUAL SERVICES - CHAPEL ACTIVITIES VOLUNTEER

Workshop services, spiritual growth classes, workshops and mini-retreats all provide opportunities to build relationships while helping to meet the spiritual needs of guests at The Courtyard. Weekday classes and Saturday workshops/retreats (20+ time slots per week); by arrangement. Evening community worship services and spiritual activities; 7-8 p.m.; by arrangement. SS-KW

HAIR STYLISTS AND BARBERS @ THE COURTYARD

Professionally-licensed hair stylists and barbers (or students under the supervision of a licensed cosmetologist) provide an essential service to our guests @ The Courtyard. Must be at least 18 years old and will receive onsite orientation and training. Shifts available: Tuesday thru Saturday, 8 a.m. to 7 p.m. CHCS-NS

volunteer opportunities for groups

We appreciate your group's interest in Haven for Hope. Please select from the following opportunities to create a unique and fulfilling experience for you and your group.

VOLUNTEER GROUP: WELCOME & ORIENTATION

Duration: 15 minutes
Brief welcome and project-specific orientation by a Haven for Hope and/or Partner Agency staff member. The orientation will address root causes of homelessness, the population we serve at the Courtyard and volunteer protocols.

STORY TELLING VOLUNTEERS

Our members' and guests' stories are powerful and truly reflect an inspiring journey of life experiences. Be part of a volunteer team encouraging the gifts of creative writing, journaling, and poetry. Co-teach a class or rotate the experience with others on the team. No precious teaching experience necessary but it would be beneficial. Simply come with a love of sharing stories as a part of the journey of healing. SS-JH

PLUMBERS, ELECTRICIAN, AND CARPENTER

This specialized professional adds value to the ongoing projects we have on campus and in the community. CI-MM, F-RG

INVENTORY VOLUNTEER

Are you meticulous and organized? We have some inventory projects for you! Shifts are flexible between Monday and Friday, 8 a.m. and 5 p.m.

COMPUTER LAB MONITORS

Computer lab monitors operate the computers and the network, supervise the lab equipment and facilities, keep records of equipment and lab supplies, and maintain the security of the lab. Shifts available between Monday and Friday, 8 a.m. to 5 p.m. PS-MN

volunteer opportunities for individuals @ the courtyard

The Courtyard inspires reflection and offers an opportunity to "switch gears" from your day-to-day. All volunteers at the courtyard must be at least 18 years old and will receive specialized orientation and training. There is no prior experience necessary.

ALL-OTHER-DUTIES VOLUNTEER @ THE COURTYARD

The main duty of this assignment is "all other duties as assigned". Responsibilities vary and may include light maintenance, sorting/distributing mail, restocking supplies, mat distribution, blanket distribution, interacting with guests, etc. Shift available (you may volunteer for one or more shifts): Monday thru Sunday. 12-2 p.m.; 2-4 p.m.; 4-6 p.m.; 6-8 p.m.; 8-10 p.m.; 10 p.m.-12 a.m.

GUEST SERVICES WINDOW VOLUNTEER @ THE COURTYARD

Volunteers will distribute towels/hygiene products, record services, answer basic questions about the courtyard, and page staff to assist clients when necessary. Shifts available: Monday thru Sunday.





VOLUNTEER GROUP: TESTIMONIAL FROM HAVEN FOR HOPE MEMBER OR GRADUATE

Duration: 15 minutes

We are honored to work alongside inspirational individuals who genuinely share their transformational path. Their stories are powerful and truly reflect the journey from the community to campus to community.

VOLUNTEER GROUP: "A GALLERY OF HOPE" VIDEO

Duration: 15 minutes

This video is viewable on our website at www.havenforhope.org. It showcases the struggles and successes our members have experienced and sheds light on Haven for Hope's ongoing work.

VOLUNTEER GROUP: TOUR

Duration: 30 or 60 minutes

A tour led by one of our seasoned and knowledgeable docents gives a comprehensive view of Haven's history, the services we offer, and the approach we take towards recovery and transformation.

VOLUNTEER GROUP: CLOSING & REFLECTION

Duration: 15 minutes

We end our volunteer experience with a reflection on the day and an opportunity for questions and answers. This is a required component of the volunteer experience and allows the group a sense of closure as they share their thoughts.

VOLUNTEER GROUP PROJECT: FROM HAVEN TO HOME

Duration: 3-5 hours (10 a.m.-1 p.m. or 10 a.m.-3 p.m.) Haven to Home is a city-wide call to help our graduating families and individual collect the items they need to make a home. The community is encouraged to help by donating an item on the wish list, organizing a donation drive, helping a family move or spreading the word on social media. Moving Team consists of four to six individuals - one volunteer graciously willing to lend the use of his/her pick-up truck and the rest to help load and unload the furniture. If no pick-up truck is available, the team may opt to collectively underwrite the cost of a truck for the day through U-Haul, Ryder or any other reputable rental facility. Due to age limitations at the warehouse, volunteers must be 15 years of age or older.

VOLUNTEER GROUP PROJECT: CAMPUS BEAUTIFICATION

Duration: 1 - 4 hours, Group Size: 3-50 volunteers
Our campus is always in need of beautification (window washing, deep cleaning, landscaping) and we welcome any effort to continue creating a space of respite and healing. This is an excellent opportunity for children to serve alongside a parent or caregiver.

VOLUNTEER GROUP PROJECT: PAINTING

The campus and the courtyard are in constant need of refreshing with new paint. Volunteers are needed to help with various projects.

VOLUNTEER GROUP PROJECT: UNDERWRITTEN OPPORTUNITIES

A perfect opportunity for corporations, civic groups, churches, schools or other groups who are interested in teambuilding while also underwriting a special service project. We are happy to provide a site visit and discuss the various opportunities to transform and enhance the campus and The Courtyard.

VOLUNTEER GROUP PROJECT: MAT WASHING @ THE COURTYARD

Duration: 60, 90, OR 120 minutes

A critical need at The Courtyard is the washing of the 600 sleeping mats our guests use every night. Military groups, universities, service learning students, and other organizations grace us with their service every Saturday morning in this effort. Your group would be a welcome addition to our existing volunteer corp. Haven provides all supplies needed. Volunteers provide the enthusiasm for hard work, connecting with community and the willingness to experience a culture that inspires reflection and cultivates compassion. Please note: All Courtyard volunteers must be 18 years of age or older.

VOLUNTEER GROUP PROJECT: COFFEE @ THE COURTYARD

Duration: 60, 90, OR 120 minutes

Fellowship and compassion are important needs at The Courtyard. This event allows volunteers the opportunity to engage guests in one-on-one conversations, with an emphasis on listening, empathizing and encouraging - all powerful forces for change. Haven provides the coffee equipment. Volunteers are asked to bring beverage supplies (juice or coffee, sugar, creamer, stirs, cups, and napkins) and any other refreshments. This project can be held in conjunction with mat washing and volunteers may choose to serve in their preferred area. Please note: All Courtyard volunteers must be 18 years of age or older.



VOLUNTEER GROUP PROJECT: JAVA & JAMS @ THE COURTYARD

“Java and Jams” is a volunteer experience at the Courtyard - a local band provides the LIVE music while another volunteer group serves coffee or summertime refreshments/treat. It is a wonderful opportunity to engage Courtyard guests in an uplifting, healing and equalizing environment of live music and fellowship. Volunteers are encouraged to participate in one-on-one conversations, with an emphasis on listening, empathizing and encouraging - all powerful forces for change.

VOLUNTEER GROUP PROJECT: SPECIAL EVENTS @ THE COURTYARD

An important need at The Courtyard is fellowship. Organize an evening of Bingo, Music, Movie Nights, or any other special event that enhances the environment and creates an opportunity for building relationships.

other ways to support our mission



Our organization is diverse and there are many other ways to support Haven for Hope. Below are some of the other opportunities available:

ORGANIZE A DONATION DRIVE

Donation Drives are a wonderful way for children, corporations, and community groups to support Haven for Hope. Organize a donation drive offsite and then arrange for a drop-off and tour of our campus to see firsthand how your efforts impact our mission.

Ongoing Needs: NEW Socks, Undergarments, Pantry snacks, Bottles of water, Toiletries, Feminine Hygiene Products, Daily Planners, Diapers, Diapers wipes, Formula, Pull-Ups, Bibles (large print, spanish, recovery). NEW OR GENTLY-USED Jackets, Shoes, Boots, Blankets, Linens, Infant “Footy” Pajamas, Pajamas, Onesies.

“Haven to Home” Needs: Over 7 months, seventy (70) families will graduate from Haven for Hope and into permanent housing. “70 in 7” is a city-wide call to help these families collect the items they need to make a home including: Kitchen Table, Dinnerware Set, Drinking Glass Set, Cups or Mugs, Silverware Set, Pots & Pans, Mixing Bowls, Trashcan, Trash Bags, Tupperware, Towels, Sippy Cups, Baby Bottles, Dish Drainer, High Chair, Microwave, Toaster, Coffee Pot, Cooking Utensils, Measuring Cups, Cutting Board,

Colander, Knife Set, Parents’ Bedroom, Mattress (queen or king), Bed Frame, Dresser, Linens, Kids’ Bedroom, Mattress (twin), Crib, Dresser, Linens, Rubbermaid Drawers, Night Lights, Bathroom Trashcan, Trashbags, Toilet Scrubber, Shower Curtain, Shower Liner, Curtain Hooks, Bath Mat, Bath Towels, Toilet Paper, Plunger, Bulbs, First Aid Kit, Living Room, Couch, Lamp, All-purpose Cleaner, Wood polish, Paper Towels, Clorox, Broom/Mop, Dust Pan, Laundry Detergent, Dishwashing Liquid, Laundry Basket, Hangers, Safety Latches, and Outlet Covers.

Health & Wellness Program Needs: Running shoes, workout attire, and yoga mats.



VOLUNTEER FOR ONE OF OUR PARTNER AGENCIES

Haven for Hope provides volunteers for most of our non-profit agency partners. However, there are a few partner agencies that manage their own volunteer programs. Since they are co-located on campus, you support Haven when you support them. Consider volunteering for:

The San Antonio Food Bank: Food servers perform a variety of tasks including preparing the food, stocking supplies, cleaning tables, and greeting members. Shifts available between Monday and Sunday, from 6 a.m. to 7 p.m. (Sign up directly with The San Antonio Food Bank through www.safoodbank.org. Call 210-337-3663 for more information.)

St. Vincent de Paul (at The Courtyard): MUST be 18 years or older to participate. Volunteers will assist with the preparation and the serving of meals from St Vinnys Bistro @ The Courtyard. Shifts are available between Monday and Sunday, from 6:00 a.m. to 7:00 p.m. Call (210) 220-2452.

INTERN

Internships are open to students of all academic disciplines. Please contact People Services at (210) 220-2115 or naomi.brown@havenforhope.org.

Photos by Marie Langmore
(Haven for Hope Specialized Volunteer & Photographer)