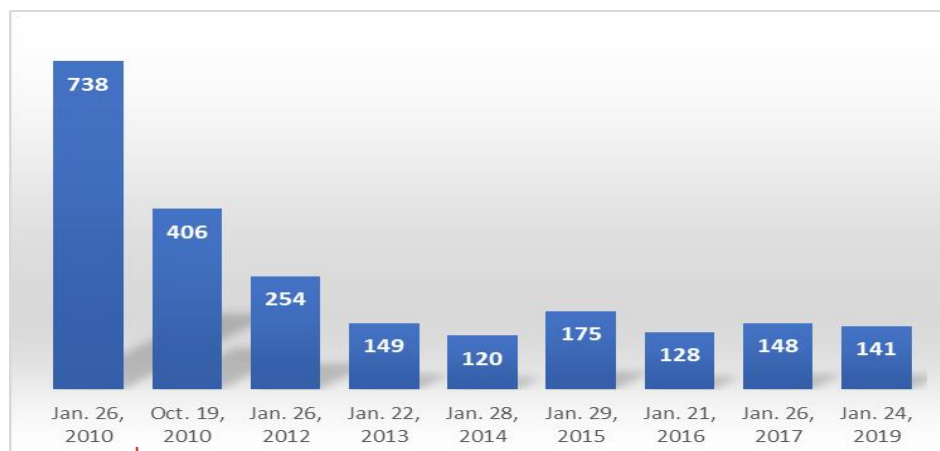




Haven for Hope

- ☀️ Campus officially opened April 26, 2010; became fully operational June 30, 2010
- ☀️ Offers housing, transformational and life-saving services for men, women and children experiencing homelessness in Bexar County
- ☀️ On December 31, 2019, **957** people were living on the Transformational Campus. The **957** includes 377 *single men*, 175 *single women*, and 405 *Family Members (includes 152 adults and 253 children)*.
- ☀️ The total residents include:
 - Haven's Residential Centers (Men's, Women's & Family Dorm) – 605
 - Family Emergency Services – 28 families (36 adults & 44 children)
 - Direct Referral Program (DRP) – 76 men;
 - CHCS' Integrated Treatment Program (ITP) – 78 men & 63 women;
 - Next Right Steps (NRS) Program – 35 men & 12 women; and
 - Thrive Program – 8 individuals
- ☀️ **Since opening, over 5,179 people have exited the transformational campus and moved to permanent housing**
- ☀️ After one year, 88% of people that exited with a housing placement did not return to homelessness
- ☀️ The average length of stay for individuals staying at Haven for Hope for the last twelve months (Jan. 2019-Dec. 2019) was 134 days for single people and 102 days for families
- ☀️ Controlling for population increase, the downtown homeless count has decreased by 80% since 2010

San Antonio Homeless Point-in-Time Count - Downtown Count



April 26, 2010
 H4H Grand Opening

- ☀ Job placement and training programs are proving effective
 - **Over 3,179 individuals have attained employment since opening**
- ☀ **184 partners** provide over 300 services
 - **70** Campus Partners who provide regular services on Haven's campus. **26** have offices on campus; **12** are Universities;
 - **84** Referral Partners who provide services to our members at their own sites;
 - **30** Community Partners – partners that we have a strong relationship with (e.g. COSA, STRAC, SARA, EMS, School districts etc.)
- ☀ The **Ambassador Program** is comprised of Haven residents who give back to the community through volunteer service work. Since their inception in August 2012, more than 1,663 Ambassadors have volunteered on over 112 service projects. During the month of December, our Ambassador team worked on cleaning up the streets located around Haven and provided some neighborhood clean-up service on Calaveras Street. The estimated value contributed to this work is \$1,830. Since their inception, the total value contributed by the Ambassador Program is \$330,670.
- ☀ **Volunteers** play a large role at Haven – on average there are 1,000 volunteers working on the campus each month serving in various ways (individuals and groups)
- ☀ The Restoration Center built by Haven for Hope, which opened in April 2008 with \$6.1 million in State funding, provides critical sobering & detoxification services
 - *Over 50,000 individuals have received life-saving services*
 - **Approximately \$96,740,478 documented cost avoidance for City & County jails, emergency rooms and court rooms in first eight years of operation (2008-2015)**
- ☀ **Recovery & Wellness Program** – Between November 2017 and January 2018, The Center for Health Care Services merged the In-House Recovery Program (IHRP) and the In-House Wellness Program (IHWP) which resulted in the creation of the Integrated Treatment Program (ITP). The ITP combines substance abuse and mental health into one treatment program. The ITP is a 120-day program but can be shorter or longer depending on client needs. In December 2019, 10 men and 12 women successfully completed the program and have transferred to either permanent supportive housing, the Next Right Step program, Oxford homes, or into dorms at Haven for Hope.
- ☀ **Better Use of County Tax Dollars**
 - *In 2009, the year prior to Haven opening, there were 41,460 jail bookings. In Haven's first year of operation there were **3,323 fewer jail bookings**. Jail bookings in 2018 were **5,360 less than in 2010**. The decrease could be attributed to the implementation of the SAPD IMPACT teams, Haven's Jail Release Program, and The Center for Health Care Services' Jail Diversion Program. The current data for the daily cost to house someone in the Jail is \$50 per day and the cost to house someone in the Bexar County Mental Health Unit is \$211 per day.*
 - *In July 2014, the University Health System, The Center for Health Care Services, Bexar County, and Haven for Hope created the Jail Release Program (JRP) to reduce jail recidivism, reduce preventable hospital inpatient admissions and emergency room visits, and improve life circumstances for JRP participants. Since its inception, over 300 JRP participants have completed the program and were housed in the community by*

Haven. Additionally, when comparing JRP participants prior use of emergency room visits and hospital admissions against their use during the program, the data reflects a significant reduction in visits, with this reduction resulting in a cost savings of almost \$80,000 per JRP participant.

In December 2019, the JRP had enrolled 12 new participants and 41 participants remain enrolled in the program. During December, a total of 11 individuals successfully completed the program and were housed by Haven. For the same timeframe, 1 participant was rearrested. In the 1st Quarter of FY20, the JRP had a total of 173 participants enrolled and a total of 43 individuals successfully completed the program and were housed by Haven. For this same timeframe, 4 participants were rearrested.

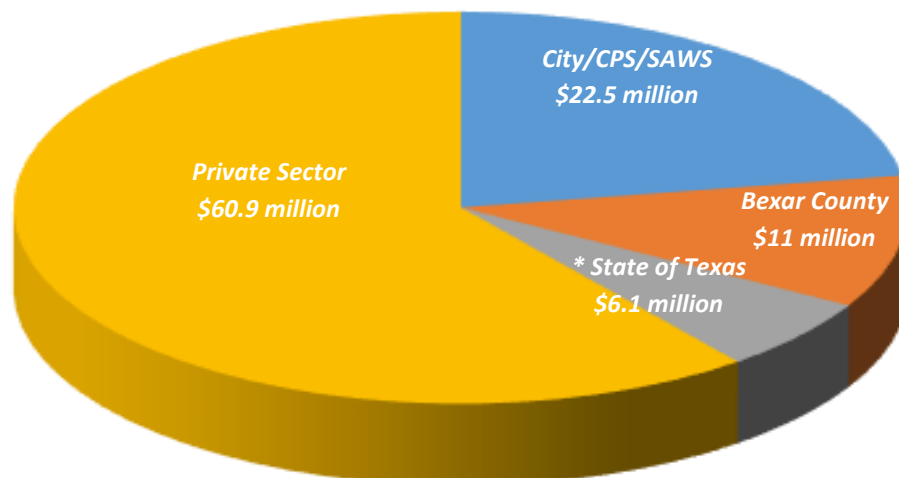
☀ Better Utilization of City Resources

- The Restoration Center creates cost efficiencies because the San Antonio Police Department can quickly divert public inebriates to the Center instead of detention facilities. Officers can also quickly divert injured prisoners to the Center’s on-site minor emergency clinic instead of the hospital ER, thereby saving time they once spent in emergency rooms. According to the Center for Health Care Services, the combined estimated **value of getting those officers back on the street is approximately \$2 million per year.**

☀ The Courtyard is a safe sleeping area for those unwilling, unable or waiting to participate in transformation programs

- Average overnight count for last three months (Oct-Dec. 2019) was **564** with a high of **632**
- Average served during the day for the last three months (Oct-Dec. 2019) was **661**, with a high of **730**
- Over **8,182** people moved from the Courtyard into higher levels of residential care, including ITP, and other forms of supportive and/or permanent housing, since Haven’s opening in 2010. Over the past 12 months, the number of individuals was **1,075**.
- The Haven Veteran Team reported that there were 17 enrolled and verified Veterans in the Courtyard on November 30, 2019 and a total of 34 on the campus as self-reported. For the last twelve months (Jan.2019-Dec. 2019), the HMIS report reflects the total number of enrolled veterans was 315.

\$100.5 million Haven for Hope Construction Funding



- ☀ Over 40,000 quality medical, dental and vision care services provided annually to Haven for Hope and the public.
- ☀ More than 300 different U.S. cities have visited the campus from various states
- ☀ 61% of the funding for the \$100.5 million construction project came from the private sector
- ☀ Jobs created from constructing Haven for Hope
 - **190 new jobs created by Haven for Hope**
 - **Approximately 150 new jobs created by partner agencies**
 - **465 Construction jobs**
- ☀ Haven for Hope's funding comes from a wide range of sources

Haven for Hope Operational Budget - FY 2020- \$20,727 (K's)

