SOLARWINDS USER ACCOUNT

SolarWinds is a ticketing tool, utilized to track issues or questions in regards to HMIS.

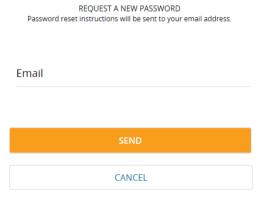
Once you have submitted your first ticket to hmis.support@havenforhope.org an account with SolarWinds is automatically created for you. To access this account, open your email from Haven for Hope Service Desk, and follow the steps below.

Click		or	
	VIEW DETAILS	O.	ADD A COMMENT

Once directed to: https://havenforhope.samanage.com/login click on Forgot your password



• Enter your email, then click send



 Follow the Reset Password instructions enclosed in the email from Haven for Hope Service Desk

