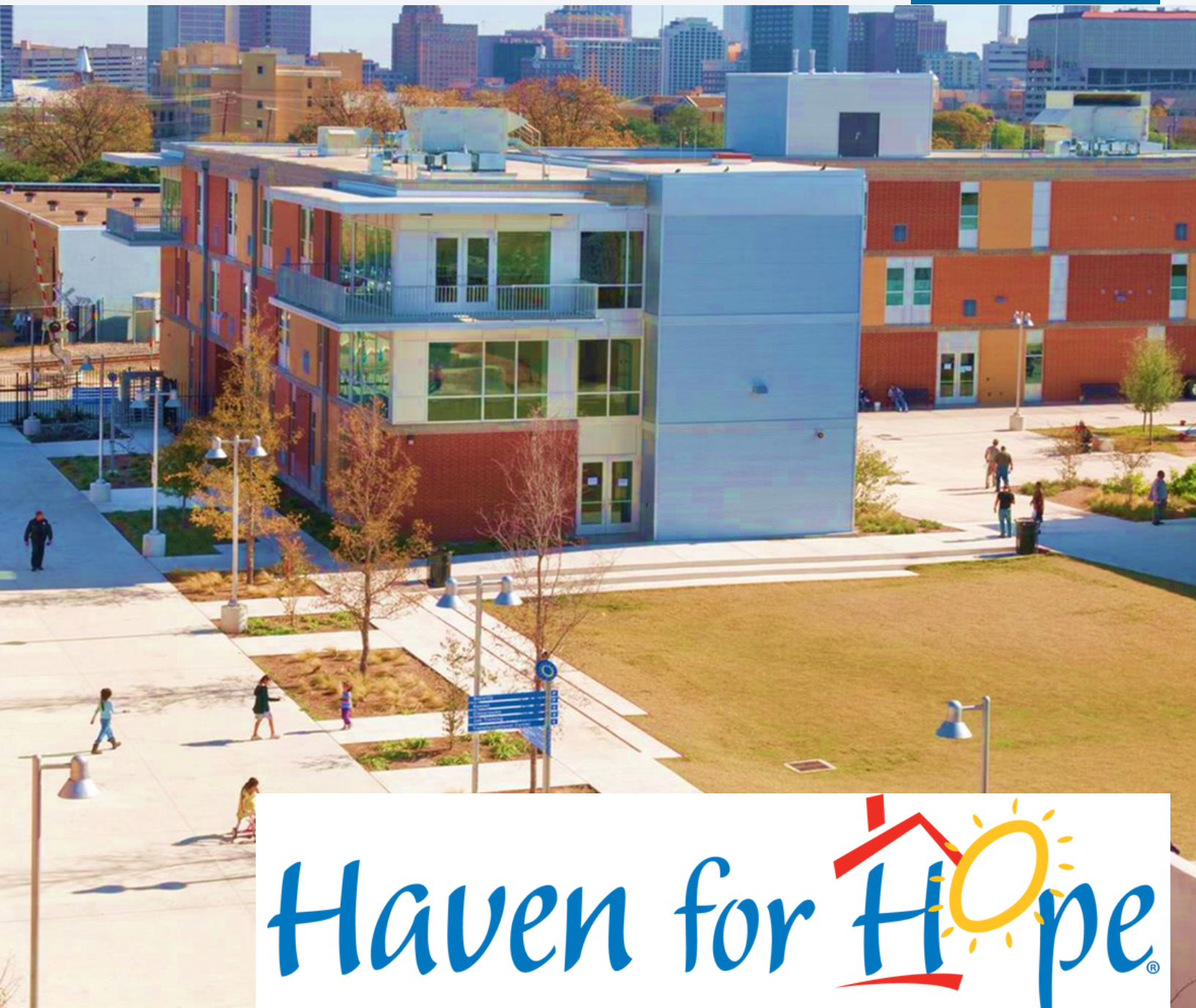


Organizational Overview



2022

Haven for Hope's mission is to offer a place of hope and new beginnings by providing, coordinating and delivering an efficient system of care for people experiencing homelessness in San Antonio.

Moving Those Experiencing Homelessness Toward Independence

Haven for Hope

1 Haven for Hope Way
San Antonio, TX 78207



A United Way Partner Agency

havenforhope.org

The Need for Haven

Before Haven was created, 25,000 people were homeless in San Antonio with almost 4,000 on any given night.¹ Research showed that 80% of those experiencing homelessness were in and out of shelters in a matter of days and typically did not come back.² The other 20% are the chronically homeless with mental and physical disabilities and serious substance abuse problems placing an enormous strain on social and health care services in our community.

A University of Texas study in 2010 found the cost of healthcare for one homeless person was close to \$25,000 per year.³ That equated to San Antonio spending more than \$625M per year on just healthcare for its homeless population. Prominent business leader Bill Greehey partnered with the City & County to create an innovative approach.



Creating the Solution through Haven for Hope

Mr. Greehey along with local city, county and community leaders extensively traveled the US to research best practices in homeless services traveling to more than 237 homeless facilities across the country. Their research indicated that treating the root cause of homelessness (unemployment, mental illness, substance abuse, domestic violence, poverty, lack of affordable housing and limited life skills) with an array of social services in a centralized location resulted in a 60% success rate.⁵ Services in San Antonio were spread across town and the leaders realized that a "single stop" concept was needed in the community. Mr. Greehey began fundraising the \$103M necessary to transform the underutilized and vacant warehouses type facilities adjacent to the Central Business District into a 22-acre transformational one stop campus for those experiencing homelessness. The project was primarily funded by private donations (60%) with city, county, state and federal support of the project. Construction of Haven for Hope was completed in early 2010 and Haven for Hope became fully operational in June 2010. To date, more than 40,000 individuals experiencing homelessness have been helped by Haven for Hope.

50%

OF SAN ANTONIO'S
HOMELESS POPULATION IS
HOUSED AT HAVEN FOR
HOPE EVERY DAY⁴

What Haven Offers San Antonio

ID Recovery/Legal Services
Medical, Dental & Vision Care
Behavioral Healthcare
On Site Detox, Substance Abuse Recovery
& Sober Living
Counseling
Case Management
GED Classes
Job Skills Development
Job Placement
Veterans Services
Onsite Child Care & After School Care
Children's Programs
Public Restrooms & Showers
Laundry Services
Indoor Sleeping Environment
Clothing & Toiletries Provided
Move Out Support
Rental Assistance
Spiritual Services
Hair Care Services
Three Hot Meals Daily
Post Office
Fitness Center

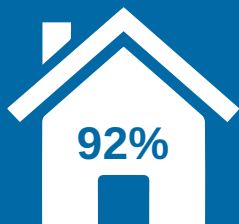


Why Haven is Unique

- 183 Partners with 70 onsite for ease of access
- 1,700 beds in 3 dorms, courtyard & hotel
- Families are NEVER turned away - the ONLY provider in town with this commitment
- Kennel & cattery for pets
- Low barrier option with indoor sleeping
- Person centered, trauma informed, recovery oriented system of care



Haven's Impact on Clients



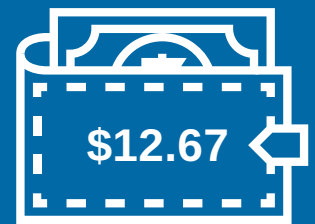
Housing retention
of Haven graduates
after one year ⁷



Number of clients
who achieved higher
levels of residential
care through 2021
since inception ⁷



Number of clients who
gain employment
through Haven ⁷
every year



Average hourly wage
of Haven clients -
most recent quarter ⁸

havenforhope.org

Haven's Impact on San Antonio

77%

REDUCTION OF POINT IN TIME
COUNT OF THOSE HOMELESS IN
DOWNTOWN SA SINCE HAVEN
OPENED ⁹

40,000

PEOPLE EXPERIENCING
HOMELESSNESS HAVE BEEN
SERVED SINCE HAVEN OPENED ⁷

11.6M

SERVICES HAVE BEEN
PROVIDED TO CLIENTS ON
HAVEN FOR HOPE'S CAMPUS
SINCE HAVEN'S DOORS
OPENED ⁷



Haven's Economic Impact



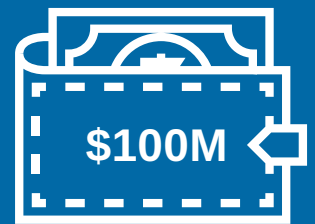
Of state and federal
funding has been
infused into SA by
Haven for Hope for
homeless services ¹⁰



In cost savings for
jails, emergency
rooms & courtrooms
for City & County
governments ¹¹



In savings for SA Police
Department for
officers back on the
streets due to Haven's
campus and services
offered ¹²



In private funding has
been raised by Haven
for Hope for homeless
services ¹⁰
haven for hope.org

The Faces of SA's Homeless

Snapshot of Clients

As the largest provider of homeless services in San Antonio, Haven provides daily services to an average of:⁷

1,500 unduplicated clients

200 children

75 veterans

10 LGBTQIA individuals

75 individuals living onsite in inpatient recovery

60 individuals living onsite in sober living

47%

OF THE HOMELESS IN SA ARE FAMILIES WITH CHILDREN¹³

76%

OF HOMELESS INDIVIDUALS SUFFER FROM MENTAL ILLNESS¹⁴

40%

OF HOMELESS INDIVIDUALS ARE EMPLOYED¹⁵

59%

OF AMERICANS ARE ONE PAYCHECK AWAY FROM POSSIBLE HOMELESSNESS¹⁶

Client Testimonials



"There was once a time in my life when I was completely broken and felt lost; I was hopeless. But when I came to Haven for Hope, I was given an opportunity to reengage with how to live without substances

and find hope that I can change my circumstances for the better. Haven for Hope put me in line with all of the resources I needed to live productively and successfully. I am now apart of the change I want to see in the world."

- Ben Brooks, Jr.
Program Manager



"Life has been a non-stop battle that, ultimately, led me to sleeping outside on a mattress, sheltered by a tarp, with a daily routine of selling drugs to support my addiction and will to die. This is until I walked through the gates of Haven for Hope. What

Haven for Hope has done for my life is immeasurable. I have learned how to survive the story that has been written for me and hold the hand of God as He walks me through a life so opposite of what I've always known."

- Lemanda Del Toro
Media Specialist

haven for hope.org



One Haven for Hope Way
San Antonio, TX 78207
210-220-2100
www.havenforhope.org

1 - SARAH - Point in Time Count - <https://sarahomeless.org/reports-and-data/>

2 - Dennis P. Culhane. "5 Myths about America's Homeless" The Washington Post (2010): B2. http://works.bepress.com/dennis_culhane/96

3 - Schneid. (1991). Lives in the Shadows: Some of the Costs and Consequences of a "Non-System" of Care. Hogg Foundation for Mental Health, University of Texas, Austin, TX.

4 - SARAH point in time count and haven #s in PIT count (get link)

5 - Elrick, Julia. (2011). Haven for Hope Impact Report: San Antonio, TX - July 2010. Strategic Development Solutions. Los Angeles, CA.
<https://www.muni.org/departments/mayor/documents/haven%20for%20hope%20impact%20report.pdf>

7 - HMIS Data Source

8 - Texas Workforce Commission Report.

9 - SARAH Point in Time Count - <https://sarahomeless.org/reports-and-data/>

10 - Haven for Hope Annual Audits - Inception to Date

11 - Center for Healthcare Services - Restoration Center

12 - Center for Healthcare Services - Restoration Center

13 - SARAH Point in Time - <https://sarahomeless.org/reports-and-data/>

14 - <https://journals.plos.org/plosmedicine/article?id=10.1371/journal.pmed.1003750>

15 - Meyer, Bruce D, et. el. (May 2021). Learning about Homelessness Using Linked Survey and Administrative Data. National Bureau of Economic Research Working Paper Series, No. 28861. National Bureau of Economic Research, Cambridge, MA. <http://www.nber.org/papers/w28861.pdf>

16 - <https://invisiblepeople.tv/59-of-americans-are-just-one-paycheck-away-from-homelessness/>