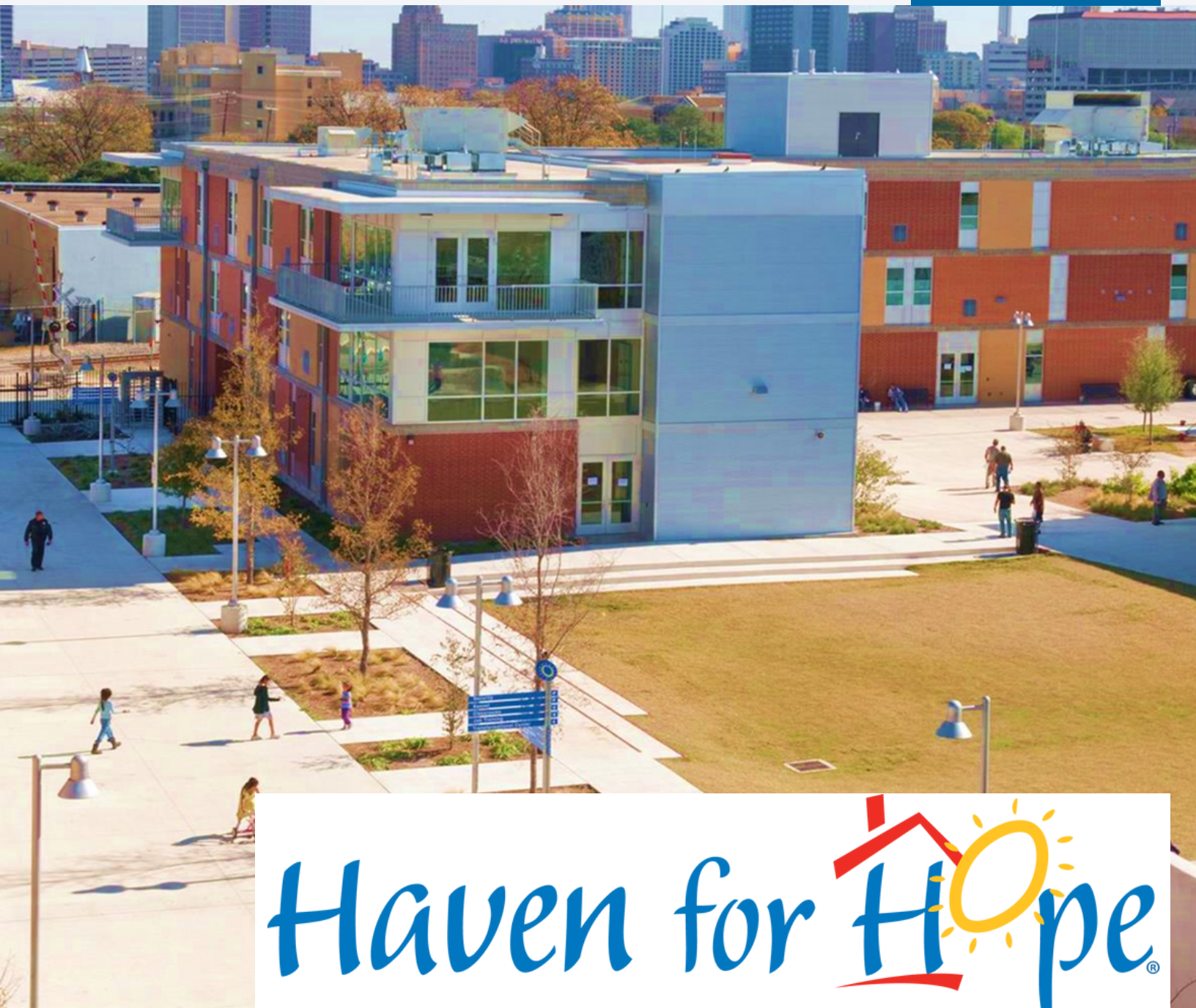


# Organizational Overview



2023

Haven for Hope's mission is to offer a place of hope and new beginnings by providing, coordinating and delivering an efficient system of care for people experiencing homelessness in San Antonio.

*Ending homelessness by empowering individuals and families to transform their lives*

## Haven for Hope

1 Haven for Hope Way  
San Antonio, TX 78207



A United Way Partner Agency

[havenforhope.org](https://havenforhope.org)

# The Need for Haven

Before Haven was created, 25,000 people were homeless in San Antonio with almost 4,000 on any given night.<sup>1</sup> Research showed that 80% of those experiencing homelessness were in and out of shelters in a matter of days and typically did not come back.<sup>2</sup> The other 20% are the chronically homeless with mental and physical disabilities and serious substance abuse problems placing an enormous strain on social and health care services in our community.

A University of Texas study in 2010 found the cost of healthcare for one homeless person was close to \$25,000 per year.<sup>3</sup> That equated to San Antonio spending more than \$625M per year on just healthcare for its homeless population. Prominent business leader Bill Greehey partnered with the City & County to create an innovative approach.



## Creating the Solution through Haven for Hope

Mr. Greehey along with local city, county and community leaders extensively traveled the US to research best practices in homeless services traveling to more than 237 homeless facilities across the country. Their research indicated that treating the root cause of homelessness (unemployment, mental illness, substance abuse, domestic violence, poverty, lack of affordable housing and limited life skills) with an array of social services in a centralized location resulted in a 60% success rate.<sup>5</sup> Services in San Antonio were spread across town and the leaders realized that a "single stop" concept was needed in the community. Mr. Greehey began fundraising the \$103M necessary to transform the underutilized and vacant warehouses type facilities adjacent to the Central Business District into a 22-acre transformational one stop campus for those experiencing homelessness. The project was primarily funded by private donations (60%) with city, county, state and federal support of the project. Construction of Haven for Hope was completed in early 2010 and Haven for Hope became fully operational in June 2010. To date, more than 40,000 individuals experiencing homelessness have been helped by Haven for Hope.

# 50%

OF SAN ANTONIO'S  
HOMELESS POPULATION IS  
HOUSED AT HAVEN FOR  
HOPE EVERY DAY<sup>4</sup>



# What Haven Offers San Antonio

ID Recovery/Legal Services  
Medical, Dental & Vision Care  
Behavioral Healthcare  
On Site Detox, Substance Abuse Recovery  
& Sober Living  
Counseling  
Case Management  
GED Classes  
Job Skills Development  
Job Placement  
Veterans Services  
Onsite Child Care & After School Care  
Children's Programs  
Public Restrooms & Showers  
Laundry Services  
Indoor Sleeping Environment  
Clothing & Toiletries Provided  
Move Out Support  
Rental Assistance  
Spiritual Services  
Hair Care Services  
Three Hot Meals Daily  
Post Office  
Fitness Center



## Why Haven is Unique

- More than 80 partners provide services to Haven clients on and off campus
- 1,700 beds in 3 dorms, courtyard & overflow
- Families are NEVER turned away - the ONLY provider in town with this commitment
- Kennel & cattery for pets
- Low barrier option with indoor sleeping
- Person centered, trauma informed, recovery oriented system of care



## Haven's Impact on Clients



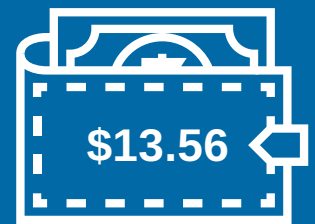
Housing retention  
of Haven graduates  
after one year <sup>7</sup>



Number of clients  
who achieved higher  
levels of residential  
care through 2022  
since inception <sup>7</sup>



Average number of  
clients who gain  
employment through  
Haven  
every year <sup>7</sup>



Average hourly wage  
of Haven clients -  
most recent quarter <sup>8</sup>

[haven for hope.org](https://havenforhope.org)

# Haven's Impact on San Antonio

## 77%

REDUCTION OF POINT IN TIME  
COUNT OF THOSE HOMELESS IN  
DOWNTOWN SA SINCE HAVEN  
OPENED <sup>9</sup>

## 43,967

PEOPLE EXPERIENCING  
HOMELESSNESS HAVE BEEN  
SERVED SINCE HAVEN OPENED <sup>7</sup>

## 13M

SERVICES HAVE BEEN  
PROVIDED TO CLIENTS ON  
HAVEN FOR HOPE'S CAMPUS  
SINCE HAVEN'S DOORS  
OPENED <sup>7</sup>



## Haven's Economic Impact



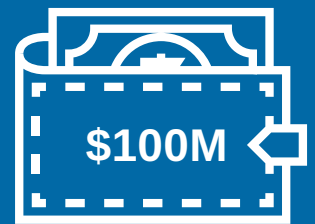
Of state and federal  
funding has been  
infused into SA by  
Haven for Hope for  
homeless services <sup>10</sup>



In cost savings for  
jails, emergency  
rooms & courtrooms  
for City & County  
governments <sup>11</sup>



In savings for SA Police  
Department for  
officers back on the  
streets due to Haven's  
campus and services  
offered <sup>12</sup>



In private funding has  
been raised by Haven  
for Hope for homeless  
services <sup>10</sup>  
**haven for hope.org**

# The Faces of SA's Homeless

## Snapshot of Clients

As the largest provider of homeless services in San Antonio, Haven provides daily services to an average of:<sup>7</sup>

1,600 unduplicated clients

300 children

90 veterans

10 LGBTQIA individuals

75 individuals living onsite in inpatient recovery

60 individuals living onsite in sober living

# 47%

OF THE HOMELESS IN SA ARE FAMILIES WITH CHILDREN<sup>13</sup>

# 76%

OF HOMELESS INDIVIDUALS SUFFER FROM MENTAL ILLNESS<sup>14</sup>

# 40%

OF HOMELESS INDIVIDUALS ARE EMPLOYED<sup>15</sup>

# 59%

OF AMERICANS ARE ONE PAYCHECK AWAY FROM POSSIBLE HOMELESSNESS<sup>16</sup>

## Client Testimonials



*"There was once a time in my life when I was completely broken and felt lost; I was hopeless. But when I came to Haven for Hope, I was given an opportunity to reengage with how to live without substances*

*and find hope that I can change my circumstances for the better. Haven for Hope put me in line with all of the resources I needed to live productively and successfully. I am now apart of the change I want to see in the world."*

- Ben Brooks, Jr.  
Program Manager



*"Life has been a non-stop battle that, ultimately, led me to sleeping outside on a mattress, sheltered by a tarp, with a daily routine of selling drugs to support my addiction and will to die. This is until I walked through the gates of Haven for Hope. What*

*Haven for Hope has done for my life is immeasurable. I have learned how to survive the story that has been written for me and hold the hand of God as He walks me through a life so opposite of what I've always known."*

- Lemanda Del Toro  
Media Specialist

**haven for hope.org**



One Haven for Hope Way

San Antonio, TX 78207

210-220-2100

[www.havenforhope.org](http://www.havenforhope.org)

1 - SARAH - Point in Time Count - <https://sarahomeless.org/reports-and-data/>

2 - Dennis P. Culhane. "5 Myths about America's Homeless" The Washington Post (2010): B2. [http://works.bepress.com/dennis\\_culhane/96](http://works.bepress.com/dennis_culhane/96)

3 - Schneid. (1991). Lives in the Shadows: Some of the Costs and Consequences of a "Non-System" of Care. Hogg Foundation for Mental Health, University of Texas, Austin, TX.

4 - SARAH point in time count and haven #s in PIT count (get link)

5 - Elrick, Julia. (2011). Haven for Hope Impact Report: San Antonio, TX - July 2010. Strategic Development Solutions. Los Angeles, CA.

<https://www.muni.org/departments/mayor/documents/haven%20for%20hope%20impact%20report.pdf>

7 - HMIS Data Source

8 - Texas Workforce Commission Report.

9 - SARAH Point in Time Count - <https://sarahomeless.org/reports-and-data/>

10 - Haven for Hope Annual Audits - Inception to Date

11 - Center for Healthcare Services - Restoration Center - <https://chcsbc.org/get-help/adults/other-help-specialties/law-enforcement/>

12 - Center for Healthcare Services - Restoration Center - <https://chcsbc.org/get-help/adults/other-help-specialties/law-enforcement/>

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14 - <https://journals.plos.org/plosmedicine/article?id=10.1371/journal.pmed.1003750>

15 - Meyer, Bruce D, et. el. (May 2021). Learning about Homelessness Using Linked Survey and Administrative Data. National Bureau of Economic Research Working Paper Series, No. 28861. National Bureau of Economic Research, Cambridge, MA. <http://www.nber.org/papers/w28861.pdf>

16 - <https://invisiblepeople.tv/59-of-americans-are-just-one-paycheck-away-from-homelessness/>