Haven for Hope's mission is to offer a place of hope and new beginnings by providing, coordinating and delivering an efficient system of care for people experiencing homelessness in San Antonio.

*Ending homelessness by empowering individuals and families to transform their lives*
The Need for Haven

Before Haven was created, 25,000 people were homeless in San Antonio with almost 4,000 on any given night. Research showed that 80% of those experiencing homelessness were in and out of shelters in a matter of days and typically did not come back. The other 20% are the chronically homeless with mental and physical disabilities and serious substance abuse problems placing an enormous strain on social and health care services in our community.

A University of Texas study in 2010 found the cost of healthcare for one homeless person was close to $25,000 per year. That equated to San Antonio spending more than $625M per year on just healthcare for its homeless population. Prominent business leader Bill Greehey partnered with the City & County to create an innovative approach.

Creating the Solution through Haven for Hope

Mr. Greehey along with local city, county and community leaders extensively traveled the US to research best practices in homeless services traveling to more than 237 homeless facilities across the country. Their research indicated that treating the root cause of homelessness (unemployment, mental illness, substance abuse, domestic violence, poverty, lack of affordable housing and limited life skills) with an array of social services in a centralized location resulted in a 60% success rate. Services in San Antonio were spread across town and the leaders realized that a "single stop" concept was needed in the community. Mr. Greehey began fundraising the $103M necessary to transform the underutilized and vacant warehouses type facilities adjacent to the Central Business District into a 22-acre transformational one stop campus for those experiencing homelessness. The project was primarily funded by private donations (60%) with city, county, state and federal support of the project. Construction of Haven for Hope was completed in early 2010 and Haven for Hope became fully operational in June 2010. To date, more than 40,000 individuals experiencing homelessness have been helped by Haven for Hope.
Why Haven is Unique

- More than 80 partners provide services to Haven clients on and off campus
- 1,700 beds in 3 dorms, courtyard & overflow
- Families are NEVER turned away - the ONLY provider in town with this commitment
- Kennel & cattery for pets
- Low barrier option with indoor sleeping
- Person centered, trauma informed, recovery oriented system of care

What Haven Offers San Antonio

- ID Recovery/Legal Services
- Medical, Dental & Vision Care
- Behavioral Healthcare
- On Site Detox, Substance Abuse Recovery & Sober Living
- Counseling
- Case Management
- GED Classes
- Job Skills Development
- Job Placement
- Veterans Services
- Onsite Child Care & After School Care
- Children's Programs
- Public Restrooms & Showers
- Laundry Services
- Indoor Sleeping Environment
- Clothing & Toiletries Provided
- Move Out Support
- Rental Assistance
- Spiritual Services
- Hair Care Services
- Three Hot Meals Daily
- Post Office
- Fitness Center

Haven's Impact on Clients

- 91% Housing retention of Haven graduates after one year
- 14,830 Number of clients who achieved higher levels of residential care through 2022 since inception
- 500 Average number of clients who gain employment through Haven every year
- $13.56 Average hourly wage of Haven clients - most recent quarter
Haven's Impact on San Antonio

77% reduction of point in time count of those homeless in downtown SA since Haven opened.

43,967 people experiencing homelessness have been served since Haven opened.

13M services have been provided to clients on Haven for Hope's campus since Haven's doors opened.

Haven's Economic Impact

$50M of state and federal funding has been infused into SA by Haven for Hope for homeless services.

$100M in cost savings for jails, emergency rooms & courtrooms for City & County governments.

$2M in savings for SA Police Department for officers back on the streets due to Haven's campus and services offered.

$100M in private funding has been raised by Haven for Hope for homeless services.

havenforhope.org
The Faces of SA's Homeless

Snapshot of Clients

As the largest provider of homeless services in San Antonio, Haven provides daily services to an average of:

- 1,600 unduplicated clients
- 300 children
- 90 veterans
- 10 LGBTQIA individuals
- 75 individuals living onsite in inpatient recovery
- 60 individuals living onsite in sober living

Client Testimonials

“Life has been a non-stop battle that, ultimately, led me to sleeping outside on a mattress, sheltered by a tarp, with a daily routine of selling drugs to support my addiction and will to die. This is until I walked through the gates of Haven for Hope. What Haven for Hope has done for my life is immeasurable. I have learned how to survive the story that has been written for me and hold the hand of God as He walks me through a life so opposite of what I've always known.”

- Lemanda Del Toro
  Media Specialist

“There was once a time in my life when I was completely broken and felt lost; I was hopeless. But when I came to Haven for Hope, I was given an opportunity to reengage with how to live without substances and find hope that I can change my circumstances for the better. Haven for Hope put me in line with all of the resources I needed to live productively and successfully. I am now apart of the change I want to see in the world.”

- Ben Brooks, Jr.
  Program Manager

47% of the homeless in SA are families with children

76% of homeless individuals suffer from mental illness

40% of homeless individuals are employed

59% of Americans are one paycheck away from possible homelessness
One Haven for Hope Way
San Antonio, TX 78207
210-220-2100
www.havenforhope.org

1 - SARAH - Point in Time Count - https://sarahomeless.org/reports-and-data/
4 - SARAH point in time count and haven #s in PIT count (get link)
7 - HMIS Data Source
8 - Texas Workforce Commission Report.
10 - Haven for Hope Annual Audits - Inception to Date
14 - https://journals.plos.org/plosmedicine/article?id=10.1371/journal.pmed.1003750