

Overall Statistics

(210) 220-2100

info@havenforhope.org

Unduplicated
Individual Clients



9,457



South Campus/
Low-Barrier Shelter

6,236

North Campus/
Transformational Campus

3,221

Highest number served
since Haven opened in 2010

Including



491

Veterans

1,085

Children

789

Young Adults

722

Families

FY 2023 South Campus Statistics

Haven's South Campus or Low-Barrier Shelter offers safe, indoor, congregate sleeping for individuals (men and women). There are no ID requirements, and clients can remain active in their addiction but cannot have drugs or alcohol in their possession while inside Haven's facilities. South Campus clients can access ID recovery, housing, substance use counseling, medical care, eye care, dental care, mental health counseling, and more. Clients must opt-into these services.

6,236

clients served

51 days

average length
of stay

80%

percentage of
clients stay less
than 30 days

298

Veterans served on
South Campus

Other Statistics FY 2023

91% of clients housed with the help of housing services from Haven in FY 2022 remained housed 12 months later.

79% of clients who exited from Haven in FY 2022 did not return to any homeless services within the community the following year.

"I was in a nice apartment for years; after COVID, my rent almost doubled. I couldn't find affordable housing. I was homeless and came to Haven for help."

Judy, South Campus Client

Our Mission:

To offer a place of hope and new beginnings by providing, coordinating, and delivering an efficient system of care for people experiencing homelessness in San Antonio.



FY 2023 Transformational Campus Statistics

Haven's Transformational North Campus is for individual clients and families. Requirements for entry include possessing a valid ID, residing in Bexar County for at least nine months cumulative, committing to sobriety while on Haven's campus, and being actively engaged in housing and income plans.

3,221

clients served



1,085

children served



193

Veterans served



122 days

average length of stay

(210) 220-2100

Families at Haven for Hope

There has been a marked increase in the number of families experiencing homelessness in our community. Haven operates a 92-bed family residential dorm (FRC) in addition to a Family Emergency Services (FES) program designed for 25 "overflow" families. In FY 2023, we served an average of 60 FES families a day. Contributing factors leading to the sharp increase in families include inflation, rising rent prices, and the discontinuation of the eviction moratorium.

↑ 457

families in Haven's FES Program - an increase of 250 over FY 2022

↑ 265

families served in Haven's FRC - an increase of 213 over FY 2022

722

total families served

Young Adults at Haven for Hope

Haven created a Young Adults (YA) designated sleeping area and specialized case management program for clients ages 18-24. YA Programming is available on both North and South Campus.

↑ 789

YA served in FY 2023 across all Haven programs. An increase of 31% over FY 2022

23%

of YA at Haven have been involved in the foster care system

78

number of YA served in the new designated program, launched in August 2023

"I was on the street for 15 years, and I was hesitant to come to Haven. I wish I would have come sooner."

- Nate, a client who went from the streets to Haven and finally into his own apartment in 4 months.

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